

REFERRAL PROCESS (CONT)

There are five steps involved in referring a family to IIS.

Step 1 Referring individual assesses the family to see if IIS would be appropriate.

Step 2 Referring individual discusses the IIS program with the family.

Step 3 The family must agree to participate in an IIS assessment.

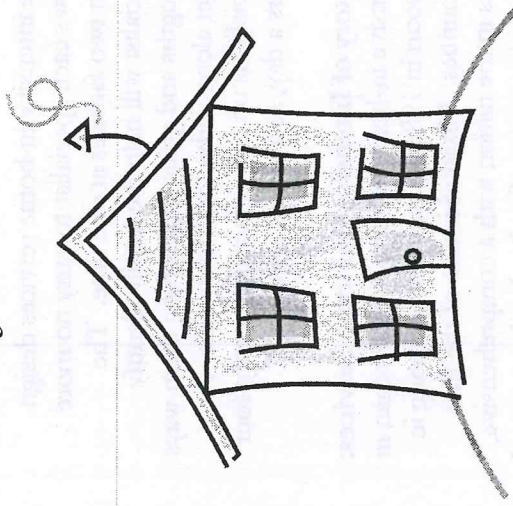
Step 4 Complete referral form and fax to 573-368-2383, or e-mail to tracye.hardberger@dss.mo.gov or stacy.a.johns@dss.mo.gov

Step 5 Contact Circuit Liason Stacy Johns at 573-263-0602 or IIS Supervisor Tracey Hardberger by cell phone 573-578-4400, to ensure referral has been received. Please follow up within one hour to ensure timeframes are met.

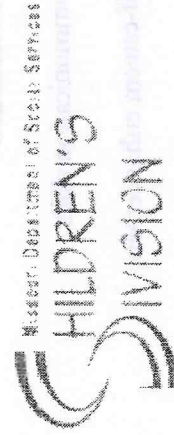
Site 735

INTENSIVE IN-HOME SERVICES

Providing intense home-based services to families...



Helping families help themselves.



25th Circuit Children's Division
1111 Kingshighway
Suite A
Rolla, MO 65401
573-368-2340 Office
573-368-2383 Fax

Mission: To offer families in crisis the alternative to remain safely together, averting the out-of-home placement of children whenever possible through the provision of short-term, intensive, home-based, crisis intervention services.

Intensive In-Home Services: Is a four to six week crisis intervention program designed to help keep families together safely. A qualified family specialist works directly with a family in their home eight to ten hours per week.

The intensive in-home services design allows each specialist to carry no more than two families at one time. The specialist will help the family identify strengths and goals, in teaching them ways to get along within the family unit. A specialist is on call to families twenty-four hours a day, seven days a week.

History of Intensive In-Home Services:

Intensive in-home services, which began in Missouri in 1988, is currently operating in all counties. Missouri is one of the first states in the nation with a comprehensive, state wide program for the development of intensive in-home services.

Guiding Principles of IIS: Safety is our first concern, IIS is based on the belief that children can be protected and nurtured through the enhancement of family capabilities. IIS is designed first and foremost as a crisis intervention model which emphasizes teaching and skill building during periods when the family is in crisis and most amenable to change.

Accessible Services Through IIS

- ❖ Parenting education
- ❖ Child development training
- ❖ Education and skill building
- ❖ Utilizing formal and informal resources
- ❖ Housekeeping skills
- ❖ Budgeting and home management
- ❖ Modeling and coaching families in the use of leisure time
- ❖ Concrete needs such as food, housing, or health care
- ❖ Therapeutic referral to community resources
- ❖ Family advocacy
- ❖ Strategies for coping with stress and frustration
- ❖ Communication skills
- ❖ Self-esteem enhancement
- ❖ Problem solving and negotiation skills
- ❖ Teaching roles and boundaries
- ❖ Teaching job-seeking skills
- ❖ Anger/depression management

REFERRAL PROCESS

IIS is appropriate for families where there is imminent risk of a child being removed from the home. Referrals for IIS originate from many sources. To be eligible for the IIS program it must be safe for the child, family, IIS Specialist, and community to maintain the child within the home. The family must be comprised of at least one caregiver and one child. IIS is a voluntary program, and at least one of the caregivers must be willing to participate.

- ❖ There is no waiting list for IIS
- ❖ All referrals come through the Children's Division, and are screened for eligibility
- ❖ A referral is then assigned and the specialist and referring person meet with the family within 24 hours
- ❖ The family and specialist make a mutual decision to continue with the program
- ❖ The family and specialist identify strengths and needs, develop goals, and continuously assess for safety
- ❖ The goal at the end of the IIS intervention is to decrease risk, enhance family functioning, and ensure the safety of all involved.
- ❖ Follow-up may include case management services from CD